



North Central Health Care

Volunteer News

Fall 2020 Edition

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Our Vision

The vision of North Central Health Care Volunteers is to be recognized as a leader in providing innovative and rewarding volunteer and donor opportunities to help advance the mission of North Central Health Care: Partnering together to provide compassionate and high quality care for individuals and families with mental health, recovery and skilled nursing needs.

Mission Statement

Our volunteers are committed to providing quality services for our residents and clients. Our programs are aimed at creating a warm, friendly, home-like environment with a genuine concern for the dignity and special needs of each individual. Volunteers enable clients and residents to have programs and events within our organization as well as taking part in community outings.

Hello Volunteers!

Kathy and I are doing well. We miss our volunteers terribly! We have both been re-deployed



to assist in other areas. Kathy is working on some supply and inventory work, assisting residents with outdoor walks and helping with data entry when needed. I have been assisting with Telehealth visits. This consists of taking a computer into the resident's rooms so they can speak to the medical staff over the computer. I have also assisting with delivery of Covid tests to the labs in Madison and Marshfield, as well as, data entry when needed. We look forward to seeing your bright shining faces in our hallways again. We hope everyone is staying well and enjoying the end of Summer and beginning of Fall.

All our best,

Laural Harder & Kathy DeSantis

Volunteer Services Office

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Lives Enriched and Fulfilled.





Construction Updates

The progress on the new Nursing Home tower has been amazing. All four floors are built and the construction crew is working on the walls. It is quite a sight to see. The new Youth Behavioral Health Hospital and adult CBRF buildings are set to open by the end of October and Early November, if everything stays on track. The opening of these new buildings, will allow for construction to begin on the Behavioral Health area at the back of the building. A few residents will be moved from half of Lakeview Heights to other neighborhoods and construction for the first half of the new Lakeside Recovery facility will begin in the vacated space on Lake View Heights.

Parking Lot

The parking lot in front of Mount View Care Center is being re-done. The new parking lot will be completed sometime in late October. It will offer many more parking spaces. We look forward to the day our volunteers can come back into our facility and park in the brand new parking lot.

Patio visits

Currently we are allowing families to meet with residents on the patio behind Mount View. Scheduled visits are subject to current Covid-19 restrictions, which change with any new employee or resident case. You can find current information on our website at www.norcen.org/Family. All family members are screened prior to visiting, wear face masks/coverings and maintain a 6 foot distance. It is wonderful to see and the families together again.

Flu Shots

Due to the visitor restriction at NCHC, we will not be able to offer flu shots to volunteers this year, as volunteers are not able to come into the facility to receive one. You can contact your primary care physician for a shot or go to Walgreens, Target, etc. to receive one. We apologize for any inconvenience this may cause you but our highest priority is keeping our residents safe.

Halloween

While we will not be able to have trick-o-treaters in the building this year, we will still celebrate with our residents. We will be accepting donations of candy to provide to our residents. There is a great need for sugar-free items! If anyone is able to donate, we would greatly appreciate it. Due to the construction and for your safety, if you wish to donate, please bring your donations to Door #13, which is the yellow flag entrance. Give your treats to our great Welcome Desk staff who will make sure they are delivered to Mount View.



Looking Ahead to Christmas

We do not know what the future holds, but we do know that we will be continuing our tradition of providing a gift to every resident in Mount View, the CBRF, Youth Hospital, Inpatient Hospital and to any client in any of our other programs that would not receive a gift at this time of year. We will be looking for people to ADOPT A RESIDENT OR CLIENT or to donate needed items from our donation list. Please consider a donation to a resident or client this year. Below are donation suggestions for clients and residents of North Central Health Care. These items will directly benefit individuals and families receiving services. Items with an asterisk are most needed.

Donation Suggestions

Personal Items

- Wallets and Coin Purses
- Sweat shirts or flannel shirts - all sizes
- WARM winter gloves and mittens*
- Winter caps and scarves
- Socks*
- Sweat pants* (M, L, XL, 2XL, 3XL, 4XL)
- Men's Undershirts, Underwear* - size medium and up
- Women's Underwear* - size S-4XL
- Women's fashion scarves
- Watches (slip-on type preferred)
- Costume jewelry*, necklaces especially with long chains
- Rubber soled slippers only - all sizes
- Men's belts and suspenders, caps
- Thermal Underwear
- Fleece blankets

Toiletries

- Body wash/ Bars of soap*
- Shampoo & conditioner*
- Hair accessories (brushes, barrettes, hair ties, rattail combs)
- New Make-up (lipstick, powder, blush, ChapStick, etc.)
- Men's shaving items*
- Hand Cream* - small or medium bottles only
- Deodorant*
- Nail Polish*, polish remover, cotton balls
- Toothbrushes & Toothpaste*
- Cologne* for men and women or Aftershave
- Disposable Razors* for men and women
- Feminine Napkins/Tampons
- Polygrip
- Small bottles of dish soap or bleach
- Kitchen Sponges
- Laundry detergent, pellet packs and fabric softener sheets

Paper Products

- Bibles (Large print or regular)
- Stationary (small sets) and stamps for mailing
- New greeting cards

Unique Suggestions

- Small Fans
- Sewing kits
- Anything Green Bay Packers, Badgers, Brewers, Bucks
- Cans of Soda (caffeine-free only) or juice
- Small packages of snacks, gum and candies (sugar-free or regular)
- Gift Certificates to McDonald's, Subway, Walmart, Kwik Trip, Target, etc.
- Complimentary tickets to a movie or concert
- Bus passes or tokens
- Thumb drives
- Sunglasses
- Dish Towels
- Towel sets: 1 bath towel, 1 hand towel, 2 wash cloths

Recreation/Craft

- Colored construction paper*
- New 100-300 pieces or less Puzzles or therapeutic puzzles with large pieces*
- Word Search* and Crossword Puzzle Books*
- Adult Coloring Books
- Colored pencils, markers, crayons
- Board games (Pictionary, Scrabble, Sorry, Yahtzee, Life)
- Trinkets (almost any small object) for Bingo prizes
- Inexpensive canvases (all sizes), art paint & brushes
- Glue or glue sticks*
- Tissue Paper
- Yarn
- Large Print Books - Fiction/Nonfiction
- Decks of Cards
- Pony Beads

*Items with an asterisk are most needed.

Interested in adopting a client for the holidays?

Please, contact the Volunteer Office at 715.848.4450 or volunteer@nrcen.org



Thank You For Your Generous Support!



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Halloween Trivia

In the bizarre year that is 2020, another highly unusual event is coming our way. This year Halloween will have a full moon! This phenomina has not occurred since 2001 and will not happen again until 2039. So that being said, we would like to say..."best witches" for a spooktacular Halloween!



Volunteer Services 715.848.4450 • www.norcen.org

There is
magic in the
night when
pumpkins
glow by
moonlight.



North Central Health Care
Person centered. Outcome focused.

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